

**home care  
workforce**  
support  
program



## **Make a difference with every door you open**

Growing, skilling and enabling a home care  
workforce to deliver high-quality care for  
senior Australians

**SSI** For equality  
of life.

## Who is SSI?

Settlement Services International (SSI) is a community organisation and social business that supports newcomers and other Australians to achieve their full potential. SSI draws on its expertise and experience to advocate for the people and communities it serves. Through the work we do, we empower people to change their lives. Through our advocacy and representation, we influence ideas and policy.

## Introducing the program

SSI is proud to be one of six suppliers delivering the Home Care Workforce Support Program (HCWSP) nationally, with SSI delivering the program in New South Wales and the ACT. It is part of the federal government's overall aim to grow, skill and enable a home care workforce that delivers safe, high-quality care that puts senior Australians first.

SSI will support the rollout of the program by attracting, recruiting and supporting new personal care workers suited to the industry, building capacity and enhancing the skills of existing workers.



“We work very closely with people seeking employment and training pathways and understand the complexities faced in regional and remote areas regarding career opportunities. We are committed to working within the aged care sector with a particular focus on sector development and training.”

- SSI CEO Violet Roumeliotis

## How it works

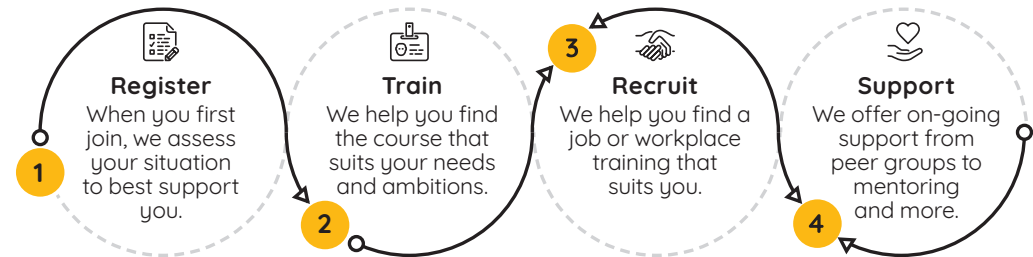
SSI aims to boost the much-needed home care workforce by 4,400 personal care workers by mid-2024. We will do this by supporting participants in their journey to establish a meaningful career caring for older Australians.

This means SSI will connect and guide participants with suitable education and training to be job ready, link them with career opportunities and provide ongoing assistance.

### The program will:

- Raise awareness of career opportunities in the sector
- Screen, skill and support new workers
- Better equip providers to attract, train and retain workers

## Participant journey



## Who SSI is recruiting

The program is open to everyday heroes who want to provide quality care for seniors in their homes. The participants vary from qualified and experienced health sector carers to mature-aged workers returning to the workforce to high school graduates.

What unites them are common characteristics that make them suitable for a career in home care, including soft skills like empathy, patience, willingness to learn and support senior Australians, and the ability to work independently as well as travel between homes.

**Working together with home care and education providers will bring the best outcomes for the whole sector and senior Australians.**

## How we support partners

The program supports the growth and upskilling of the workforce by connecting program participants with registered training organisations (RTOs), home care providers and other relevant organisations.

### The program will:

- Connect RTOs with program participants
- Link home care providers with high-quality candidates for employment, traineeships, or workplace training
- Provide long-term support for participants to retain them in the sector
- Commit to on-going cooperation with partners for better outcomes
- Be measured by how well SSI helps the sector to address workforce needs

## Why it matters

More than \$91 million has been allocated nationally to the HCWSP to address the combined challenge of an aging population and talent shortage in the sector by supporting well-qualified, well-supported personal care workers to enter and remain in the workforce.

Over 90 per cent of older Australians want to remain in their homes instead of moving to residential aged care. However, Australia does not have enough home care workers to keep its seniors safely at home for longer periods. The industry must come together to address this gap to support our elderly today and into the future as Australia's population ages.

## How can my organisation partner with HCWSP

The program has dedicated business and RTO relationship teams to link organisations with high-quality talent so together we can build the capacity of the home care workforce.

**We look forward to working together to build a workforce that puts senior Australians first.**

## Get in touch

To discuss your interest in the program, get in touch today.



[ssi.org.au/homecare](https://ssi.org.au/homecare)



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