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SSI Programs 2025-26

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For equality of life.

The following pages provide an overview of each program, the state in which it is delivered, its key funding source and the outcome domains in which the program creates impact and value.

Key:

- State where program is delivered
- Funding agency

Outcome domains:

- Safety and stability
- Learning and growth
- Social inclusion
- Economic participation
- Health and wellbeing
- Society and system capacity

Scan for SSI's FY26 Integrated Report and explanation of how SSI creates value.

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The Gateway (QLD)
The Gould Adams Community Centre and Gould Adams Park
Thomas Dixon Centre

Abbreviations list

Arts and Community connections

1 Active Kit

QLD DTIS

The Active Kit (fitHER) initiative expanded access to free and low-cost, culturally appropriate fitness programs for culturally and linguistically diverse (CALD) women in Logan. Programs including Timeless Table Tennis, All Abilities Line Dancing and Senior Chair Aerobics successfully engaged women across diverse cultural and language backgrounds.

2 Brisbane Multicultural Arts Centre (BEMAC)

QLD Arts Qld

Based in Brisbane, BEMAC is a registered charity under the SSI Arts and Culture program, dedicated to showcasing innovative performances and supporting artists from diverse cultural backgrounds. Guided by principles of courageous creativity, determined diversity, and enabling change, BEMAC spotlights artists often overlooked by mainstream institutions while collaborating with them to create culturally safe spaces for all.

3 CALD Women's Advisory Group

QLD Logan Together

Women often have a deep understanding of the issues facing children and families in their communities. But cultural and economic barriers can stand in the way of them being heard. SSI's CALD Women's Advisory Group in Logan provides a forum for women from diverse backgrounds to come together to discuss issues, upskill and advocate for solutions.

4 Community Action for a Multicultural Society

QLD MAQ

This Queensland government program aims to improve social and economic outcomes for CALD communities in the Logan and Redland areas of southern Queensland. It provides a platform for multicultural community leaders to network and upskill in the areas of disaster management, small business skills and other relevant topics.

5 Multicultural Sports Club

QLD DTIS, DSS

Sports and recreation are good for health and wellbeing and bring people together. SSI's Multicultural Sports Club in Logan Queensland provides activities for people from as young as 12 from different cultures, backgrounds and age groups. Program activities include family football, women's hub, taekwondo and youth night..

6 Multicultural Youth Queensland (MyQ)

QLD MYAN

MyQ is the Queensland arm of MYAN Australia, the national youth peak body for young people from migrant and refugee backgrounds. Its goals include strengthening youth leadership, providing platforms for youth-led decision making and influencing the policy impacting young people from diverse backgrounds.

Arts and Community connections continued

7 National Arts and Culture Program

NSW, VIC, QLD SSI

SSI's self-funded Arts & Culture program promotes cultural engagement and supports artists and cultural practitioners from refugee and migrant communities. The program establishes opportunities for artistic development, organises festivals and events, and fosters broader dialogue regarding cultural expression.

8 Play our Way

QLD DoHAC

In FY26, the EmpowerHER Through Sport program successfully delivered a culturally responsive practice training session tailored to sport, enhancing participants' ability to engage diverse communities effectively. The program also offered a comprehensive sport and physical activity taster series, including basketball, football, futsal, volleyball, and table tennis catering to the varied interests and abilities of women and girls from over 30 cultural backgrounds.

Key:

State where program is delivered

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Outcome domains:

Safety and stability

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Disability Services

9 Local Area Coordination (LAC)

NSW NDIA

SSI partners with the National Disability Insurance Agency to deliver local area coordination services in two Sydney regions. We support people with disability to work towards their goals, build capacity to make their own decisions and choices, and access the NDIS and the other supports needed to live the life they choose.

Key:

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Domestic and Family Violence

10 99 Steps

QLD DFSDSCS

99 Steps provides culturally responsive and trauma-informed specialist support for migrant and refugee women e affected by domestic and family violence in Logan and Beenleigh.



11 Dowry Abuse Training Program (New FY26)

NSW DCJ

The project develops and delivers community- and lived experience-informed, culturally responsive, and tailored training and resources on dowry abuse for the NSW domestic, family and sexual violence practitioners, and particularly those working with victim-survivors and communities affected by dowry abuse.



12 Migrant and Refugee Fathers (Good Dads) (New FY26)

QLD Our Watch, Minderoo Foundation

This project supports young fathers from migrant and refugee backgrounds to explore respectful, gender-equal relationships and positive fatherhood. Through facilitated peer conversations, participants discuss gender roles, cultural expectations, respectful relationships, and masculinity, while developing ways to engage other young migrant men and fathers in similar conversations.



13 NSW Multicultural Centre for Women's and Family Safety (The Adira Centre)

NSW DCJ

The Adira Centre promotes culturally responsive, evidence-based and community informed responses to domestic, family and sexual violence in NSW, including in regional and rural areas. The Centre's approach includes case management, collaborative practice, community engagement and education, sector capacity building, research, policy advice and advocacy.



14 Conversations for Prevention (New FY26)

NSW DCJ

Informed by the Change the Story framework, this project supports culturally responsive action with Yazidi and Myanmar communities in Coffs Harbour. Through co-design, it will develop tailored resources and community-led conversations that challenge norms, reduce the condoning of violence, and build evidence for prevention in regional refugee settlement contexts.



15 SafePath

NSW DCJ

The SafePath program builds capacity of the multicultural and settlement sectors to identify and effectively respond to sexual violence responses by delivering. The tailored training equips frontline practitioners with knowledge and skills to effectively support victim-survivors of sexual violence who face cultural and structural barriers to reporting and accessing support.



Domestic and Family Violence continued

16 Safe, Healthy and Empowered Relationships Program (SHER)

QLD DFSDSCS

The SHER program is a domestic and family violence behaviour intervention program for men who speak Dari and are living in Logan, Ipswich, Brisbane, Gold Coast or Moreton Bay. The goal of this program is to increase safety for women and children by providing men an opportunity to take accountability for their actions recognising the harm their violence and behaviour choices are having on family.

17 Train, Engage, Connect, Support (TECS)

National Department of Social Services

The TECS program seeks to engage and build the capacity of multicultural community and faith leaders across Australia to prevent, identify and respond to family, domestic and sexual violence, in collaboration with specialist services through co-designed materials.

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Employment and Training Services

18 Asylum Seeker Employment Skills Support

NSW DoE

The Asylum Seeker Employment Skills Support (ASESS) provides support for people seeking asylum to join the workforce. Funded by the NSW Department of Education, SSI delivers ASESS across several locations in Sydney. We help participants to develop their career paths and provide them with tools to gain skilled employment.

19 Disability Employment Services (Finishing in FY26)

NSW, QLD DSS

The Disability Employment Services (DES) program is an Australian Government initiative to remove the barriers that may stop a person with a disability, injury or health condition from participating in the workforce. SSI delivers DES services across NSW and in Queensland assisting those who require both occasional and regular, ongoing support.

20 Diversi-Ready (Finishing in FY26)

NSW, QLD, VIC DSS

Funded by the DSS's Information, Linkages and Capacity Building program, Diversi-Ready supports inclusion and accommodation of people with disabilities at the workplace. SSI provides training and support to employers in the retail, hospitality and aged-care industries to build their confidence and capability to recruit and retain people with disability.

21 Diversity Training

National and international SSI

Based on more than 20 years' experience providing services to multicultural communities, this SSI social enterprise transforms how people and organisations respond to diversity. The service uses trauma informed approaches that are thought provoking, inspire curiosity, and empower people to engage more effectively with people around them.

22 Inclusive Employment Australia (IEA) (New FY26)

NSW, QLD, VIC DSS

Inclusive Employment Australia (IEA) program is an Australian government initiative to remove the barriers that may stop a person with a disability, injury or health condition from participating in the workforce. SSI delivers IEA services across NSW, Queensland and Victoria assisting those who require both occasional and regular, ongoing support.

23 IgniteAbility

NSW, VIC DSS

Ignite Ability provides education and mentoring to individuals to explore their business idea and supports them towards business creation. Ignite Ability supports individuals with disability, their families and carers to understand the opportunity of entrepreneurship, and to help them build skills and knowledge that assists with economic and social participation.

Employment and Training Services continued

24 Ignite Female Founders

NSW, VIC DISR

Designed by women to support women, Ignite Female Founders helps entrepreneurial women launch their business idea by providing skills and knowledge sharing opportunities, networking, one-on-one mentoring and connections with business professionals in legal, finance, marketing and product testing. Support is tailored according to each woman's self-employment journey.

25 Ignite® (Finishing in FY26)

NSW, VIC DISR, DJSIR, EGSC, Eden Foundation, Lend Lease

Ignite® is an SSI social enterprise that enables individuals to learn, be mentored and connect, helping them to grow through the power of their own business ideas. Ignite supports individuals with an idea for self-employment from new migrant, CALD, refugee, disability and First Nations communities, with a focus on women's entrepreneurship.

26 Gangs Exit program (Finishing in FY26)

QLD QPS, QCS

Gangs Exit Program for adult ex-gang members in Queensland wanting to end their involvement with outlaw motorcycle gangs and the crimes associated with them. Exit is an initiative of the Queensland Police Service and Corrective Services being delivered through government and community partners offering tailored skills programs, mentoring, employment opportunities and health services matched to participants' needs.

27 Local Jobs Program

NSW, QLD DEWR

The Australian Government's Workforce Australia Local Jobs program aims to develop employment pathways that assist people to move back into jobs as the economy recovers following the COVID-19 pandemic. SSI provides employment facilitator services in parts of NSW and Queensland. We connect employers and training providers with job seekers.

28 Recognise, Inspire, Support, Engergise (RISE) (Finishing in FY26)

NSW, QLD, WA, VIC OfW Premier and Cabinet

Diversity Council Australia (DCA), Chief Executive Women (CEW) and SSI launched the RISE project "Realise. Inspire. Support. Energise" to build pathways to leadership for women from culturally and racially marginalised (CARM) and culturally and linguistically diverse (CALD) backgrounds to address the systemic barriers that restrict these women's progress into leadership roles.

29 Skilling Queenslanders for Work (Finishing in FY26)

QLD DESBT

Skilling Queenslanders for Work (SQW) is a suite of targeted skills and training programs that help Queensland jobseekers to enter and succeed in the workforce. Funded by the Queensland government, SSI delivers multiple Spirograms that equip participants with knowledge, skills, connections, and transitional support to unlock fulfilling career opportunities.

Employment and Training Services continued

30 SSI Allianz Scholarship Program

NSW, QLD, VIC Allianz and private

Supported by financial services company Allianz and SSI, this program aims to make navigating the education system easier for people from refugee and asylum seeker backgrounds. It provides one-off scholarships of up to $5000 to students preparing to undertake study or have their existing skills recognised in NSW, Queensland or Victoria.

31 SSI Education and Training (Finishing in FY26)

QLD, NSW SAS, DoE, Smart and Skilled

SSI Education and Training is a registered training organisation (RTO), approved by the Australian Skills Quality Authority, that helps people from mainstream and culturally and linguistically diverse backgrounds to upskill to gain work. The program offers a range of courses in Queensland and NSW.

32 Women's Employment and Skills Pathways (WESP) (New FY26)

National Minderoo Foundation

WESP supports migrant women to navigate overseas qualification recognition, professional accreditation and skilled employment pathways. It addresses barriers such as complex processes, limited specialist support, language and cultural challenges, financial hardship, caring responsibilities and gender-based violence, improving women's economic participation, reducing underemployment and promoting gender equity.

33 Work + Stay (Finishing in FY26)

National SSI

Australia's regions need workers, while many people in the cities are looking for employment. SSI social enterprise Work + Stay brings the two together to solve challenges for regional employers and to build stronger communities. The program has a focus on right-fit employment and lifestyle solutions for newcomers and the right workforce for employers.

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Family, Children and Youth

34 Allied Health
(former Health Impact Project)

QLD | Qld Health

Part of SSI's Family and Early Years Program run out of Logan, Queensland, this project aims to improve the health and wellbeing of children under eight and their caregivers. It identifies potential issues facing children and connects families to services including paediatric first aid, clinical psychology, parenting information and speech pathology.

35 Early Years Allied Health
(former Child Health Pathways)

QLD | PHN, Salvation Army

This project aims to support children experiencing periods of vulnerability by empowering their families to navigate the health system. Funded through the Brisbane South Primary Health Network and delivered in partnership with The Salvation Army, it supports families from a CALD background who attend the Logan Community Hubs and who present with communication difficulties.

36 Community Hubs Program

NSW, QLD | CHA

The Community Hubs Program is a national scheme funded by the Department of Home Affairs and Scanlon Foundation providing a welcoming place where families and children come to connect, share and learn. SSI operates 10 hubs in Queensland and eight hubs in NSW, often through primary schools and community centres.

37 Maternity Hubs

QLD | Qld Health

This community-based antenatal service providing wrap-around support for newly arrived, refugee, and migrant women in Logan, Queensland. Midwives offer personalised care, and the program links families with housing, employment, health, and financial assistance. The service is delivered in partnership with Metro South Health and is facilitated from the SSI Gateway.

38 Multicultural Child and Family Program (MCFP)

NSW, VIC | DCJ, DFFH

When a child's family is unable to care for them, foster and kinship care help maintain cultural identity and sense of belonging. The MCFP matches children, including from CALD backgrounds, with carers by ethnicity, faith and language, and supports them by working with families and community.

39 Multicultural Family Base Care Program (MFBCP)

QLD | DFSDSCS

Funded by the QLD Government, SSI's MFBCP program supports kinship and foster carer services in Logan. The program helps locate carers and strengthen community ties for CALD children, focusing on culturally responsive placements to enhance cultural identity and connections to their communities.

Family, Children and Youth continued

40 Multicultural Access Program
(former Refugee Health Nurse program)

QLD PHN

Funded by Darling Downs and West Moreton Primary Health Network, our Multicultural Access Program (former Refugee Health Nurse program) provides families from diverse backgrounds in the Ipswich region with support in accessing and navigating health services. The service aims to improve health literacy and reduce barriers to ongoing health care, with major benefits for participants.

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Health and Wellbeing

41 Care Finder Services Program

QLD BSPHN

Care Finder is a free service supporting older Australians from diverse backgrounds living in Queensland's Logan region to better connect to aged care services and community support. The service helps navigate the My Aged Care System and sets up support services via a personalised care plan.

42 Health Service Navigation Support Program (HSNS)

NSW SWSPHN

Delivered in partnership with Primary Health Network (PHN), this program improves access to primary health care for CALD and refugee populations and people at risk of homelessness in South West Sydney. It connects participants with health and specialist care, and supports eligible participants with costs such as medical appointments, medications, and other essential health needs.

43 Multicultural Gambling Harm Prevention Service

VIC VRGF

The Multicultural Gambling Harm Prevention Service is a statewide program that supports individuals, families, and communities to reduce the risks and impacts of gambling harm. The service delivers therapeutic counselling tailored to people's cultural and personal contexts, alongside community capacity building, education, and awareness initiatives that strengthen prevention and early intervention.

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Settlement

44 Community Support Program (CSP)

National DHA

The Australian Government's Community Support Program helps people applying for humanitarian visas to settle in Australian communities. Local businesses, families and individuals can offer employment through the scheme. As an Approved Proposing Organisation, SSI links potential humanitarian applicants with employers providing meaning, stable work.

45 Emergency Relief

QLD, NSW DSS

This program provides emergency relief services to people in the Logan and Ipswich areas of Queensland who were experiencing financial distress. Support included food and fuel vouchers, food parcels and clothing, budgeting assistance, and referrals to support services.

46 Humanitarian Settlement Program

NSW DHA

The Humanitarian Settlement Program provides structured support to refugees and humanitarian entrants settling into Australian communities. SSI delivers HSP services in NSW including Sydney, Coffs Harbour, Newcastle and Armidale, providing newcomers with assistance with on-arrival pick-up, accommodation, orientation linking to the community, learning English and securing work.

46.1 Humanitarian Settlement Program – Arts and Events

NSW HSP, SSI

The HSP Arts and Events initiative supports newly arrived women to develop artistic, professional and leadership skills. Emerging artists receive mentoring in applications, budgeting, exhibition delivery, curatorial practice and public speaking. Participants also gain experience presenting their work, engaging audiences and hosting events in professional cultural settings.

46.2 Humanitarian Settlement Program – Creative Compass

NSW SSI/HSP

Supports newly arrived artists with consultations and orientations, connected them to local arts centres, organised paid workshop opportunities, and facilitated donations of instruments and art kits to promote creative engagement. Partnerships include Art Gallery of NSW, Macquarie Group Foundation, Ministry of Health, and Cultural Art Collective

46.3 Humanitarian Settlement Program – Welcome Program

NSW SSI/HSP

This program supports new arrivals from humanitarian backgrounds by connecting them with locals to make them feel welcome. Welcome Ambassadors recruited from SSI volunteers meet with local newcomers to enjoy a group activity based on common interests. Started in Sydney, the program has expanded into regional areas including Coffs Harbour

Settlement continued

46.4 Humanitarian Settlement Program – Women's Committee

NSW HSP, SSI

The HSP Women's Committee identifies the skill sets and aspirations of newly arrived refugee women and works with internal and external stakeholders to provide appropriate support through the development of projects and referrals to existing opportunities such as women-only social events and information sessions.



46.5 Humanitarian Settlement Program – Youth Engagement

(New FY26)

NSW HSP, SSI

HSP Youth programs support newly arrived children and young people to build confidence, leadership, friendships and community connection through safe, welcoming group activities. Initiatives include Youth Hubs, Kids Camp, Young Leaders School and sport-based programs that promoted teamwork, cultural exchange, mentoring and participation.



47 Settlement Engagement and Transition Support (SETS)

QLD DHA

The SETS program supports humanitarian entrants, vulnerable migrants and communities to address settlement needs, build independence and strengthen social and economic participation. Flexible, locally tailored support helps clients navigate services, develop knowledge and confidence, connect with community, and improve wellbeing, self-agency and settlement outcomes.



48 SSI Legal Pty Ltd

National SSI

SSI Legal is a social enterprise established by SSI in February 2024 following the acquisition Mary Hanna Lawyers. The law practice specialises in immigration, family reunification and citizenship.



49 Status Resolution Support Services (SRSS)

ACT, NSW, NT, QLD, TAS, VIC DHA

The Australian Government's Status Resolution Support Services program assists eligible people seeking asylum with help accessing financial support, accommodation, healthcare, employment and education. SSI delivers the program to those living in the community on bridging visas in NSW, the ACT, Queensland, the Northern Territory, Victoria and Tasmania.



50 Youth Transition Support Program (YTS)

QLD DHA

The Australian Government's Youth Transition Support (YTS) scheme helps young humanitarian entrants and migrants to connect with their new communities. SSI delivers YTS services, including educational, employment and vocational support, within Logan, Queensland for newcomers aged up to 24 years. Connections are built via sports and recreational activities.



Other (locations, venues and hubs)

Community Refugee Welcome Centre

NSW SSI, IWC

Based in Lilyfield, NSW, the Community Refugee Welcome Centre was established in 2017 as a partnership between SSI, Inner West Council and Catholic Diocese of Sydney. Today it remains a destination for refugees and people seeking asylum who seek support, wellness activities and connection as they rebuild their lives.

The Gateway (QLD)

Logan, QLD

The Gateway is a community hub providing information, referrals, emergency relief and practical support. SSI and partners deliver settlement, health, family support and community participation programs, including maternity, health, community hub and intake services, connecting Logan's diverse communities with education, employment, health and social supports. From September 2026, operations moved to the SSI **Logan Impact Hub**.

The Gould Adams Community Centre and Gould Adams Park

QLD Logan City Council

Gould Adams Community Centre and Park is a multicultural hub offering sport, recreation, events and social support. Home to SSI's Multicultural Sports Club, it hosts programs promoting inclusion, wellbeing, leadership and participation, helping diverse communities connect, build confidence, strengthen networks and take part in community life.

Thomas Dixon Centre

West End, QLD

After 13 years in the Queensland Multicultural Centre BEMAC move its activities to the Thomas Dixon Centre in 2026. The venue offers theatres, studios, function spaces and creative facilities, supporting BEMAC to build partnerships, connect artists, organisations and communities, and create opportunities for multicultural arts and cultural engagement.

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Abbreviations list

Arts Qld	Arts Queensland
BSPHN	Brisbane South Primary Health Network
CALD	Culturally and linguistically diverse
CARM	Culturally and racially marginalised
CHA	Community Hubs Australia
DCA	Diversity Council Australia
DCJ	NSW Department of Communities and Justice
DESBT	Department of Employment, Small Business and Training
DET	Department of Education and Training
DEWR	Department of Employment and Workplace Relations
DFSDSCS	Department of Families, Seniors, Disability Services and Child Safety
DFFH	Department of Families, Fairness and Housing
DHA	Federal government Department of Home Affairs
DISR	Department of Industry, Science and Resources
DJAG	Department of Justice and Attorney General
DJSIR	Department of Jobs, Skills, Industry and Regions
DoE	NSW Department of Education
DOHAC	Federal government Department of Health and Aged Care
DSS	Federal government Department of Social Services
DTIS	Department of Tourism, Innovation and Sport
EGSC	East Gippsland Shire Council
HSP	Humanitarian Settlement Program
IWC	Inner West Council
MAQ	Multicultural Affairs Queensland
MYAN	Multicultural Youth Affairs Network Australia
MyQ	Multicultural Youth Queensland
NDIA	National Disability Insurance Agency
NDIS	National Disability Insurance Scheme
OfW	Department of the Prime Minister and Cabinet Office for Women
PHN	Primary Health Network
QPS	Queensland Police Service
QCS	Queensland Corrective Services
RTO	Registered training organisation
SWSPHN	South Western Sydney Primary Health Network
VRGF	Victorian Responsible Gambling Foundation

We welcome feedback
and questions on this report,
and encourage you to
send these to:
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How can you help?
Get in touch with SSI
to volunteer, donate,
fundraise or collaborate

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has access to equal opportunity.
We are driven by equality, empathy,
and celebration of every individual.

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