

Na covo pawl hngal

NDIS ah aa telmi pakhat dirhmun in, nawl na ngeihmi cu:

- ✓ A thami riantuanpiaknak pawl ngah
- ✓ Thimnak pawl tuah
- ✓ Nangmah NDIS timhtuahnak le riantuanpiaknak lei hnatlaknak cungah thingnak ngei
- ✓ Na herhmi pawl a tlinhmi cawmchantu pawl, bawmhchanhnak pawl le riantuanpiaknak pawl thim

Nangmah bawmhchanhnak pawl le riantuanpiaknak nih nangmah caah a thabikmi biakhiahnak pawl na tuahmi an bawmh lai



1 Phehthuhnak umlo in

Nawl na ngeihmi cu:

- Na ngah liomi riantuanpiaknak i fian.
- Pek dingmi tangka pawl le halmi pawl, hngah caan pawl le nawl ngeihmi pawl telhchih in nangmah riantuanpiaknak i fian.
- Nangmah bawmhnan aphunphun kong kha nangmah bawmchantu hal.

2 Tihphannak umlo in ruahnak chimmi

- Nangmah NDIS riantuanpiaknak thanchoter dingin na hmuhtonmi kong ah a thatnak a si pek a chiatnak a si pek ruahnak chimmi peknak cu a biapi.
- Tlukruan loin chawnhbiaknak thinphang loin asilole nangmah riantuanpiaknak pawl laakpiak loin ruahnak chimmi peknak nawl na ngei.
- NDIS ruahnak chimmi tuahtonak cu zalong a simi le a himmi hmun a si i cuka hmun ah cun na aw a biapi.



3 Chimrel

- Chimrelnak nawl na ngei, pehtlainnak cu a biapi.
- Bawmchantu, riantuanpiaknak asilole bawmhchanhnak ah naa nuamh lo ahcun, pakhat khat kha a sining in chim colh.
- Nangmah bawmchantu sin ah chim law na hmuhtonmi kha chim hna.
- Na herhmi pawl a tlinhmi thilsining kong na ngahnak fehter dingah tuandeh ah chimrel.



Na covo pawl hngal, thil pakhat khat aa ningcang lo ahcun chimrel

Ruahnak chimmi p

Bawmchantu pakhat cio cu ruahnak a
pawl tuahtomi ngeih dinga

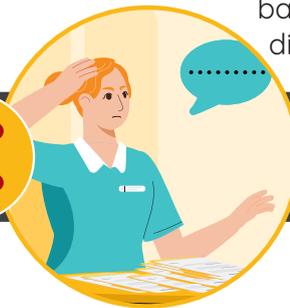
THAWK



Keimah
bawmhchanhnak le
riantuanpiaknak ah
harnak ka ngei



1. Harnak kha langhter -
Nangmah riantuanpiaknak
asilole bawmhchanhnak cungah
naa nuamh lo ahcun, nangmah
bawmchantu sin ah chimrel
dingin thazaang pek na si



4. Nangmah bawmchantu
nih na lungretheihnak
asilole phunzainak kha
a tawrel lo ahcun



Na konglam
cu tawrel a
si cang



5. NDIS Quality and Safeguards
Commission kha hika ah pehtlainnak tuah
1800 035 544 asilole hika ah email kua
contactcentre@ndiscommission.gov.au



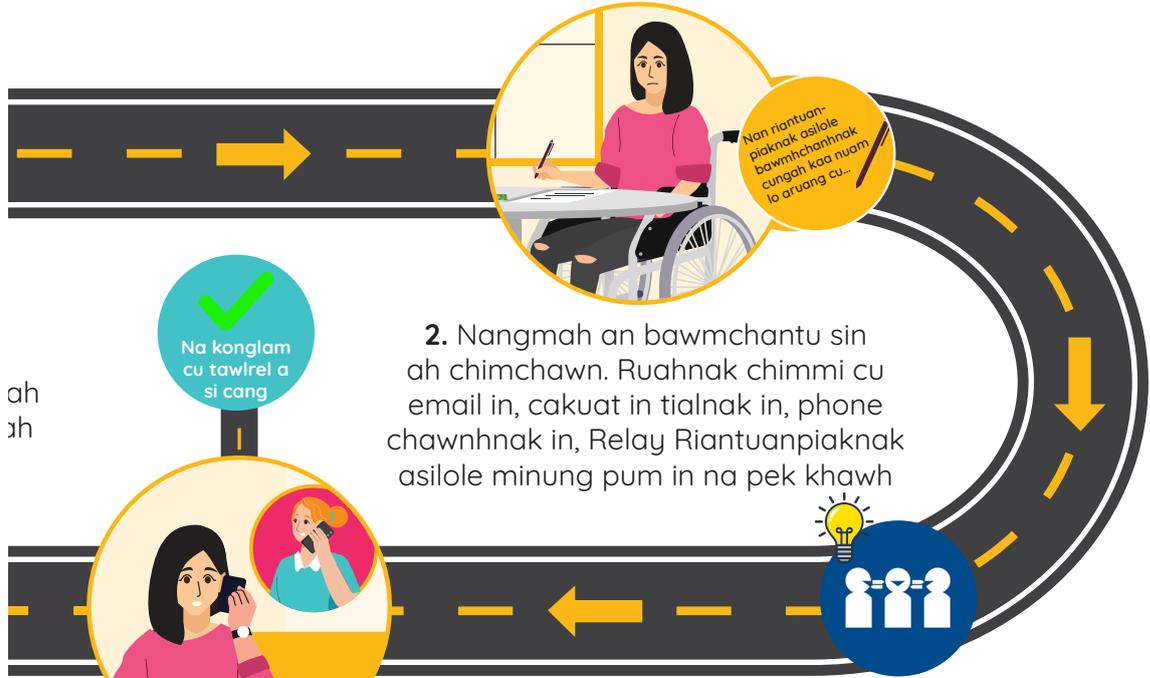
6. NDIS Quality and Safegu
Commission nih na phunza
a tawrel lo ahcun



Ruahnak chimmi pek dingah asilole phunzainak tuah dingah lam aphunphun tampi
Aho paoh nih NDIS Commission sin ah phunzainak an tuah khawh, NDIS aa telmi, chi
chungtel/hawikom, NDIA rianpekmi thimmi, chimrelpiaktu, lamhruaitu asilole phunza
a duhmi adang minung pakhat khat telhchih in.

pek ning a dotdot

< chimmi le phunzainak
ngah fial an si



2. Nangmah an bawmchantu sin ah chimchawn. Ruahnak chimmi cu email in, cakuat in tialnak in, phone chawnhnak in, Relay Riantuanpiaknak asilole minung pum in na pek khawh



ah
ah



3. Na lungretheihnak kha bawmchantu nih a ngaih lai i langhter dingah a tawrel lai

Nangmah bawmchantu sin ah biachim dingin man loin holh lei bawmhchanhnak ngah khawh a si kha i chingchiah. Bawmh hal awk ah Calehnak le Holhlehnak lei Riantuanpiaknak (TIS) kha **131 450** ah na chawnh khawh



eguards
nzainak
n

7. Commonwealth Ombudsman kha hika ah pehtlainak tuah **1300 362 072**
ombudsman.gov.au/complaints/how-to-make-a-complaint

hpi an um.
chungkhar
nzainak tuah



Ruahnak chimmi le phunzainak pawl tuahtomi cu caan a la kho.



A biapimi biafang pawl

Commonwealth Ombudsman – Australia Acozah riantuanpiaktu bu pawl le adang pumpak sehzung pawl kong ah phunzainak pawl a dothlatmi acozah bu pakhat a si. Hihi cu man lo, amah tein a dirmi a si i tanh hlei an ngei lo.

Phunzainak – nangmah bawmhchanhnak pawl le riantuanpiaknak ah thil pakhat khat aa ningcang lo ruangah minung pakhat khat na chimh tikah. Phunzainak cu ruahnak chimmi nak in a fak deuhmi a si.

Ruahnak chimmi – harnak pakhat kong minung pakhat khat na chimh tikah; thil pakhat khat kha thadeuh in an tuah khawh ning asilole tha tein an tuah khawh cangmi thil pakhat khat.

Aa thupmi Pumtlinlonak pawl Necia par (Sunflower) oihmi hri – cu aa thupmi pumtlinlonak pawl asilole hmuhkhawh lomi pumtlinlonak pawl ti zong in hngalhmi, hmuhkhawh lomi pumtlinlonak pawl caah vawlei cung huap hmelchunhnak pakhat a si. Aa hruktu nih aa thupmi pumtlinlonak a ngeih i a hlei in bawmhchanhnak a herh men lai ti langhternak hmelchunhnak a si.

Holhlettu – nangmah holh a thiammi minung pakhat khat a si i minung pakhat khat nih a chimmi naa fiannak dingah a bawmtu a si.

NDIS Zulhphung – NDIS ah aa telmi hna le Australia mi vialte nih NDIS bawmhchanhnak le riantuanpiaknak a petu hna le riantuantu hna sinin an i ruahchan khawhmi a niam bik phunglam le tuanvo pawl kha a chiah ndiscommission.gov.au/about/ndis-code-conduct.

NDIS Quality and Safeguards Commission (NDIS Commission) – NDIS bawmhchanhnak le riantuanpiaknak a hmumi pumtlinglo mi hna covu a kilvengtu le ngandamnak, himnak le thatnak a thanchotertu Australia acozah riantuanpiaktu bu. NDIS ah aa telmi pawl himnak caah runven dingah dantat khawhnak nawl pawl an ngei. Riantuanpiaknak cu zalong a simi le manlo a si.

Riantuanpiaknak petu – nangmah bawmhchanhnak an pemi minung, riantuannak asilole bu pakhat. Riantuanpiaknak petu vialte nih: NDIS Zulhphung a zulh hrimhrim lai i; phunzainak pawl kha an ngaih lai i lehnak an tuah hrimhrim lai.

Telfon relay riantuanpiaknak asilole **TTY** – biachimmi ai-ah phone chungah ca an tialtertu a hleideuh in tuahmi sehthilri.

☎ 1800 555 660 | 📠 1800 555 690 | 📞 0416 001 350 | ✉ helpdesk@relayservice.com.au

Harnak a tong colh ding dirhmun ah na um ahcun, harnak na ton asilole tihnung dirhmun i na um tikah, asilole mi pakhat i damnak kongah lungretheihnak na ngeih ahcun, 000 chawn colh.

Holh lei bawmhchanhnak

Nangmah holh in bawmhchanhnak manlo in ngah khawhnak nawl na ngei i na herhmi pawl kha bawmhchantu pawl nih an in bawmhchanh hrimhrim lai. Bawmh hal awk ah **Calehnak le Holhlehnak lei Riantuanpiaknak (TIS)** kha 131 450 ah na chawnh khawh.



ssi.org.au/TheRightsPath



ndiscommission.gov.au/participants/participants-make-complaint



ombudsman.gov.au/complaints/how-to-make-a-complaint