



# Taking action to keep multicultural communities safe

## Faith and community leaders training

## Stakeholder Engagement Toolkit

September 2025

An initiative of the Train, Engage, Connect and Support project



**FECCA**

Federation of Ethnic Communities' Councils of Australia



For equality  
of life.



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# How you can help

**This toolkit is for organisations and individuals working with multicultural communities across Australia. It has been prepared to help you promote our free training for community and faith leaders to learn how to safely support people experiencing family, domestic, and sexual violence in their community.**

**We are seeking your support to ensure this training reaches those leaders who will benefit most from the learning resources.**

The e-learning module is called ***Taking action to keep multicultural communities safe: Faith and community leaders training.***

You can use the materials in this toolkit to help share information and raise awareness about this free training through discussions and other promotional efforts.

By promoting these resources with community and faith leaders in your networks, you will help us empower more leaders to be a part of positive change in the community.

Funding is available to support promotional and engagement activities for those delivering significant, targeted efforts to encourage faith and community leaders to enrol in the training.

The Train, Engage, Connect and Support (TECS) project is supported by the Australian Government as part of the [National Plan to End Violence Against Women and Children 2022-2032](#). The project is delivered by SSI in partnership with the Federation of Ethnic Communities' Councils of Australia (FECCA).

## What is involved

**If you are connected to faith and community leaders who would benefit from the training, we invite you to circulate information about the resources among your networks.**

### **This could involve:**

- Sharing on your social media platforms and newsletters.
- Promoting the training at your regular community events and/or meetings.
- Inviting your network to an information session to discuss the value of the training and how to access.
- Providing guidance to leaders who may need support accessing the e-learning.
- Other initiatives as appropriate, based on your context, relationships and influence.

**Please note** that we are not seeking your support to facilitate or deliver training to leaders, but only to promote and assist with access and enrolment.



## How to get started

You can [download here](#) promotional material (social media tiles, newsletter content etc.) using this toolkit.

If you have ideas for more comprehensive promotion and engagement that may require resourcing, please contact us to discuss. Get in touch at [fdsv.tecs@ssi.org.au](mailto:fdsv.tecs@ssi.org.au) or call our Community Engagement Coordinator on 0466 217 497.

**Our team can also assist with:**

- One-on-one walkthroughs to familiarise you with the training materials.
- Providing print and digital flyers to distribute to community members.
- Offering social media content and templates you can share.
- Customising promotional content for your audience.

## Access to the training package

**Access and enrol in the e-learning course here:**

[Faith & Community Leaders Training](#)

- A Conversation Guide is available as a downloadable PDF within the e-learning module.

Use this toolkit to access the available promotional material.

# Stakeholder Engagement Toolkit

## What's in this toolkit?

- All relevant and useful resources links
- FAQs - information to help you talk about the training package
- Posts and images for your social media channels
- Newsletter and website copy and images
- A link to a promotional flyer/poster

# Frequently asked questions (FAQs)

These FAQs provide you with relevant information to be able to talk to stakeholders, including faith and community leaders, about the Train, Engage, Connect and Support (TECS) project and training package.

## **Q1: What is the project about and who are the training resources for?**

The project provides culturally responsive training and community resources to equip faith and community leaders with the knowledge, tools, and language to support people experiencing family, domestic and sexual violence (FDSV), particularly in multicultural contexts.

## **Q2: What is included in the training?**

The training includes:

- *Taking Action to Keep Multicultural Communities Safe*: an interactive, online learning course for community and faith leaders. It includes vignettes – short videos featuring local faith and community leaders.
- A Conversation Guide to help leaders recall important information from the e-learning and to support with having conversations about FDSV.
- Reflection pieces and downloadable resources.
- Suggestions regarding how and where to access further information.
- Certificates of completion.

#### **Q3:** **How long does it take to complete the training?**

The e-learning takes about 3 hours to complete.

- It includes 9 interactive lessons, which take approximately 20-30 minutes each.
- It is self-paced, allowing learners to pause at any time and resume their progress from where they left off.

#### **Q4:** **Why should faith and community leaders do the training?**

- It's flexible – online, self-paced and accessible anywhere.
- It's practical – includes videos, real-world examples, and useful tips and guides.
- It's tailored to you – made specifically for multicultural and faith-based communities in Australia, designed alongside multicultural community leaders, faith leaders, service providers and people with lived experience of FDSV.
- It's free – no cost training, with certificates available on completion.

#### **Q5:** **What will leaders learn in the training?**

The training aims to increase faith and community leaders' confidence in:

- Understanding your role in preventing and responding to family, domestic and sexual violence (FDSV)
- How to recognise signs of FDSV
- Ways to respond with compassion, respect and safety
- How to refer to culturally appropriate services
- Where you can get support from specialist services
- Skills to lead open, supportive conversations in your community



**Q6:**  
**Are these resources free to use?**

Yes, all TECS resources are freely available and designed for wide community distribution.

**Q7:**  
**How is this training package different from other FDSV resources in Australia?**

TECS resources:

- were developed through national consultations, followed by a comprehensive co-design process with multicultural faith and community leaders, service providers and people with lived experience of FDSV. This ensures the resources meet the needs of faith and community leaders.
- use inclusive and non-judgmental language, focusing on cultural responsiveness and empowerment, not blame or fear.
- offer both training modules and practical tools for real-life conversations within communities.
- are nationally consistent, and culturally responsive.

**Q8:**  
**What if leaders want to learn more after completing the training?**

The resources are designed to support leaders who have limited experience or would like to build their confidence in safely and appropriately preventing and responding to FDSV in their community.

For leaders who want to stay engaged or who are seeking deeper understanding after completing the e-module, we encourage:

- Participation in a TECS learning circle to connect with other leaders who have also completed the training, and to collaboratively share learnings and knowledge. Registration is available within the e-learning.
- Enrolment in the DV-alert training program. This free course offers an opportunity for more comprehensive learning and formal certification. Visit [dvalert.org.au](https://dvalert.org.au)

**Q9:**  
**Is the training package translated into other languages?**

The Conversation Guide will soon be available in 8–10 community languages. We will advise when these versions are available.

At this stage, the e-learning module is only available in English. However, we are collecting data to inform project funders regarding translation needs and the impacts on accessibility, and would welcome your feedback.

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# Links

Find all materials on the Train, Engage, Connect and Support project homepage:

[ssi.org.au/our-services/domestic-family-violence/tecs/](https://ssi.org.au/our-services/domestic-family-violence/tecs/)

Access the e-learning course:

[diversity.ssi.org.au/faith-and-community-leaders-training](https://diversity.ssi.org.au/faith-and-community-leaders-training)

Dive deeper with the free DV-Alert training course:

[dvalert.org.au/](https://dvalert.org.au/)

# Social media

We've prepared posts and images to help you promote the e-learning course to your networks. Feel free to adapt or personalise these posts for your audiences. Tag us using the information below.

## SSI accounts:

 @SSIcommunity

 @ssi\_news

 Settlement Services International

 @ssi\_tweets

## Post one

Are you a community or faith leader supporting multicultural communities? Strengthen your role as a trusted voice in your community. Take this free e-learning course to help you safely support people experiencing family, domestic and sexual violence.

Start the course today:

[diversity.ssi.org.au/faith-and-community-leaders-training](https://diversity.ssi.org.au/faith-and-community-leaders-training)

## Post two

Start conversations that save lives. Faith and community leaders play an important role in promoting safety for families and communities. This free e-learning course is an opportunity for you to strengthen your leadership and be part of positive change in your community.

Start the course today:

[diversity.ssi.org.au/faith-and-community-leaders-training](https://diversity.ssi.org.au/faith-and-community-leaders-training)

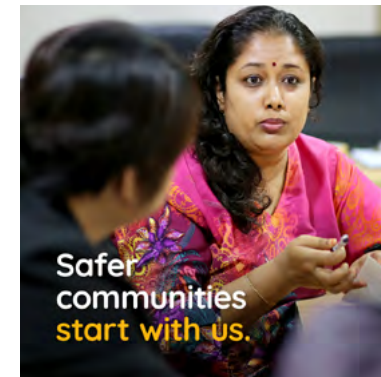
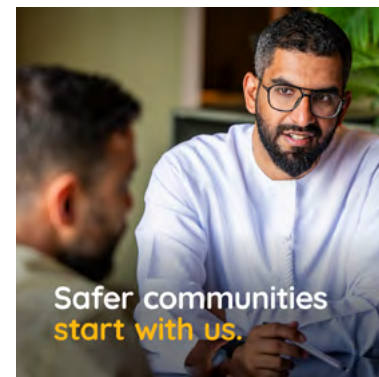
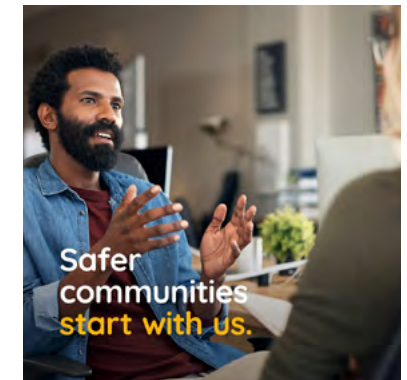
## Taking action to keep multicultural communities safe:

Faith and community leaders training

### Social media assets

Access images [here](#) for  
social media and newsletters

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# Newsletter and website copy

Multicultural community and faith leaders play an important part in preventing and responding to family, domestic and sexual violence (FDSV).

Strengthen your role as a trusted voice with the *Taking action to keep multicultural communities safe: Faith and community leaders training*.

You'll learn about:

- Your role in preventing and responding to FDSV
- How to recognise signs of FDSV
- Ways to respond with compassion, respect and safety
- Where to find and how to collaborate with specialist support services
- Skills to lead open, supportive conversations

This free, self-paced online training takes around 3 hours, with a certificate upon completion.

Start the course today:

[diversity.ssi.org.au/faith-and-community-leaders-training](https://diversity.ssi.org.au/faith-and-community-leaders-training)



Access images [here](#) for social media and newsletters



# Poster/flyer

Download poster [here](#)

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**Leading change:**  
Take action to keep multicultural families and communities safe

**FREE training**  
for community and faith leaders

**Are you a community or faith leader supporting multicultural communities?**  
Our free online training will help you learn how to safely support people experiencing family, domestic and sexual violence in your community. This is an opportunity to strengthen your leadership and be a part of positive change in your community.

**What you'll learn**

- How to recognise signs of family, domestic and sexual violence (FDSV)
- Ways to respond with compassion, respect and safety
- Where to find specialist support services
- Skills to lead open, supportive conversations

**Why do this training?**

- It's flexible – online, self-paced (approx 3 hours)
- It's practical – includes videos, real-world examples, and useful tips
- It's relevant – tailored for multicultural and faith-based communities in Australia
- It's free – with certificate on completion
- Opportunity to join a learning circle to connect with other leaders (after completion)

**Start the e-learning today –**  
click [this link](#) or scan the QR code or contact us: [fdsv.tecs@ssi.org.au](mailto:fdsv.tecs@ssi.org.au)

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 **FECCA**  
Federation of Ethnic Communities' Councils of Australia

 **SSI** For equality of life.



# Thank you for your support.

Please contact us if you have any questions.

**Train, Engage, Connect and Support project**

E: [fdsv.tecs@ssi.org.au](mailto:fdsv.tecs@ssi.org.au)

or

call our Community Engagement Coordinator on 0466 217 497

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We're SSI.

We stand for a world in which everyone  
has access to equal opportunity.

We are driven by equality, empathy,  
and celebration of every individual.

**[ssi.org.au](http://ssi.org.au)**

