

A photograph of a man with short dark hair, wearing a bright yellow button-down shirt, looking towards a woman on his right. The woman has dark hair and is wearing a grey top. They appear to be in a professional setting, possibly a consultation. The background is slightly blurred, showing what might be a window or a wall.

## Our services

### **Ethical support and solutions on immigration legal matters.**

SSI Legal offers dedicated support and cost-effective solutions by a team who are fully qualified and experienced in all areas of migration and citizenship law.

The team can provide one-off immigration advice but can also assist with preparing and lodging visa and citizenship applications, with specialisation in advising and assisting with complex immigration matters.

SSI Legal is fully owned by SSI, and is led by the same values and principles as the wider organisation – respect, accountability and inclusion. We are ethical, client-focussed and committed to providing honest advice at the outset about the prospects of success.

## What can the client expect

Initial consultations are provided on a fixed fee basis.

During and following initial consultation with a qualified lawyer, you will receive legal advice on your individual situation, any prospective immigration options, expected timelines and success likelihood plus a fee breakdown including professional fees, visa costs, and other expected outgoings.

If you proceed with your application or ongoing advice, you will be provided with a Cost Agreement and Disclosure Statement (i.e. a legal contract) which details client's instructions, advice, proposed work scope, associated costs and terms and conditions of service.

Meetings can be held face-to-face in the SSI Melbourne office or online via Teams, WhatsApp or other means. Document and statement collection can occur online or face-to-face.

## Prospective fee structure for clients:

### Initial Consultation 1 hour (fixed fee)

All prospective client matters will begin with an initial consultation with a qualified lawyer.

### Stage 1 (fixed fee)\*

Following initial consultation, clients will receive a fixed rate quote that covers all preliminary matters and preparation of the application, including lodgement.

### Stage 2 (hourly estimate)\*

Covers all work completed post-lodgement up until the Department of Home Affairs decide – this will vary depending on what further information is requested and will be estimated after the first meeting.

\* Stage 1 and 2 fees will vary depending on the complexity of each individual application and will be quoted during the initial consultation.

## Eligibility criteria

The service is available to anyone.

## Contact SSI Legal

Contact us with your immigration query, to make an appointment or to find out more about our services.

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