

# CSP client referral guide



## Ethical support and solutions on immigration legal matters.

SSI Legal offers dedicated support and cost-effective solutions by a team who are fully qualified and experienced in all areas of migration and citizenship law.

The team can provide one-off immigration advice but can also assist with preparing and lodging visa and citizenship applications, with specialisation in advising and assisting with complex immigration matters.

SSI Legal is fully owned by SSI, and is led by the same values and principles as the wider organisation – respect, accountability and inclusion. We are ethical, client-focussed and committed to providing honest advice at the outset about the prospects of success.

**SSI** Legal

## What can the client expect

Initial client consultations are provided on a fixed fee basis.

During and following this initial consultation with a qualified lawyer, a client will be provided with legal advice regarding their individual situation, any prospective visa options, expected timelines and likelihood of success plus a detailed fee breakdown including professional fees, visa costs and other expected outgoings.

Clients who choose to progress with their application or ongoing advice will be provided with a Cost Agreement and Disclosure Statement (ie. a legal contract) which details the clients' instructions, advice, proposed scope of work, associated costs and terms and conditions of service.

Meetings can be held face-to-face in the SSI Melbourne office or online via Teams, WhatsApp or other means. Document and statement collection can occur online or face-to-face.

## Prospective fee structure for CSP program clients:

### Initial Consultation: \$380

All prospective CSP matters will begin with an initial consultation with a qualified lawyer.

### Stage 1 (fixed fee): \$4,500\*

Covers all preliminary matters and preparation of the application up to and including lodgement.

### Stage 2 (hourly estimate): \$1,100-\$2,200\*

Covers all work completed post-lodgement up until the DHA make a decision – this will vary depending on what further information is requested.

\*For general referrals and clients not in the CSP program, the above Stage 1 and 2 fees will vary depending on the complexity of each individual application and will be quoted during the initial consultation.

## Eligibility criteria

The service is available to anyone.

## Contact SSI Legal

Contact us with your immigration query, to make an appointment or to find out more about our services.

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