

The power of diversity

We live in a vibrant multicultural community, with one in four Australians born overseas and over 400 languages spoken.

Harnessing the power of Australia's diverse communities comes with many benefits but can only occur through investing time and effort in developing a culturally responsive and inclusive team and workplace.

Make diversity into a competitive advantage:

- Recruit and retain high-performing staff from diverse backgrounds
- Build innovative solutions with diverse perspectives
- Access new, diverse clients and customers
- Enhance service delivery
- Meet and exceed diversity goals and benchmarks
- Contribute to a just society

The training was delivered professionally, at a great pace, was thought-provoking and creative. The trainers were well-informed, respectful, challenging and easy to engage with!

Melissa James
CEO, Social Care Solutions

What we offer

SSI Diversity Training provides learning experiences that transform how people respond to diversity in ways that are thought-provoking, inspire curiosity, and build confidence to engage more effectively with cultural diversity.

We are a Social Traders certified training provider that supports businesses, government, and not-for-profit organisations build inclusion and contribute to a more equal society.

Our training is grounded in 20+ years of experience of providing services to culturally and linguistically diverse communities, and we can adapt our training content to a range of contexts.







Training options:

- Face-to-face and online interactive workshops
- E-learning modules
- Customised training

99%

of participants rate our training good to very good

About SSI

SSI is a national not-forprofit organisation providing dedicated human and social services to a diverse Australia. With community at the heart of everything we do, our purpose is to create a world in which everyone has access to equal opportunities.

Want to know more?

Contact us

SSI Diversity Training e: diversitytraining@ssi.org.au p: 02 8799 6700 ssi.org.au/diversity-training The sessions were facilitated by a highly skilled trainer and included thought-provoking content, yet with highly practical applications for our employees. The training helped our teams develop greater empathy for others, and we now have a new appreciation for culturally responsive practices.

Natasha Jordan, Manager, Customer Strategy, Customer & Partner Experience, Ausgrid



