

# SSI Structure 2019

**Executive Officer**  
Katrina Grech

**Group Chief Executive Officer**  
Violet Roumeliotis

**EA to CEO**  
Lisa Santo-Buchler  
Norma Nader

## Service Delivery

## Revenue and Growth

## Shared Services

**GM Service Delivery  
Community**

**Karen Bevan**  
Bankstown

- Multicultural Child and Family Support (MCFP)
- Ability Links
- Employment and Social Enterprises
- FutureAbility

**GM Service Delivery  
Settlement**

**Yamamah Agha**  
Parramatta

- Humanitarian Settlement Program (HSP)
- Community Support Program initiative (CSP - private sponsorship)
- Asylum Seeker Services (SRSS)
- Settlement Services (SETS)
- Community Hubs

**GM Client Services  
& Operations**

**Greg Benson**  
Ashfield

- Client Management /Services Coordination
- Strategic Policy
- Research and Policy
- Clinical Practice
- Contract Compliance
- Audit and Quality Assurance
- Risk Management
- Policy & Procedures
- Incident Reporting and Investigation Services

**Chief Executive  
Officer  
Access Group Intl**

**Gail Ker**  
Brisbane

- Business Disruption
- Social Services
- Education and Employment Services
- Marketing and Creative Services
- Partnerships and Community Engagement
- Strategic Policy

**Executive General Manager  
GM Strategy &  
Corporate Development**

**Peter Zographakis**  
Ashfield

- Board governance and secretariat
- Strategy and Business Planning
- National and International Strategic Alliances and Partnerships
- Ignite - Small Business Startups
- Business Development
- Project Governance
- External SSI Training
- R&D

**GM Public Affairs  
& Communications**

**Shannon Kliendienst**  
Ashfield

- Corporate Communications (internal and external)
- Public Relations and Media
- Government and Member Relations
- Fundraising and Partnerships
- Community Engagement
- Event Management
- Marketing
- Brand Management

**Victorian State  
Director**

**Sonia Vignjevic**  
Melbourne

- Victorian Strategy, Growth and Partnerships
- Immigration Advice and Application Assistance Scheme (IAAAS)
- International Policy Development / Sustainable Goals
- International Strategic Alliances e.g. UNHCR and APRRN

**GM  
Corporate Services**

**Ram Neupane**  
Ashfield

- Finance
- In-house Legal
- IT
- Facilities and Administration
- Internal Financial Audit (external)
- Procurement

**GM  
People & Culture**

**Xavier Hennekinne**  
Ashfield

- Talent Acquisition
- Employee Relations
- Organisational Development
- Compensation and Benefits
- Industrial Relations
- Safety and Wellness
- Diversity & Inclusion
- PaC Policy and Deployment
- Learning and Development