



When you need to return to work
we speak your language

WorkUp

An initiative of the icare foundation

SSI 
settlementservices
international

Don't let injury or illness stop you from returning to work

If you've been unable to return to work due to injury or illness, Settlement Services International (SSI) can help.

Our Transitional Pathways and Placement Service (TPPS) provides short-term training and work experience designed to help you re-skill and prepare you to return to work in ongoing external employment.

how does it work?

We will work with you to understand your skills and career aspirations and match you to work experience that suits you best. While you undertake a part-time, three month training and activities program at one of our social enterprises, our expert staff will support you to help you write your resume, improve your interview skills, give you a reference and introduce you to industry mentors in your new field of work. We will support you in your job search and help guide you and your new employer when you start your new job.



is it right for me?

We work with a number of SSI's social businesses that provide employment, work experience and training. We re-skill you and provide pathways to job roles such as:

- Retail sales
- Warehousing
- Customer Service
- Forklift driving
- Merchandising
- Administration
- Stocktaking
- Clerical duties

am I eligible?

We want this program to be accessible to all who need it but you must meet the following requirements:

- Be willing to undertake part-time work experience at one of SSI's social enterprises (hours flexible)
- Undergo a Police Check and obtain a Working with Children Certificate
- Have a physical capability clearance to lift 5–10kgs
- Be able to travel to attend either of the two TPPS training facilities at Campsie or Wynyard

why SSI?

As a not-for-profit community organisation we support and encourage newcomers and other Australians to reach their full potential. TPPS is no exception. With 180 bilingual guides and 800 staff we're able to draw on an unmatched pool of resources to help people from culturally and linguistically diverse backgrounds transition smoothly into a new working environment. In the past four years, we have supported over 500 clients including youth, refugees and people with disability into sustainable and meaningful employment.

how do I apply?

If you decide TPPS is for you, let your Scheme Agent know and they can arrange the referral.

From everyone at SSI, congratulations – you've taken your first step in returning to the working community.

our social enterprises

Gaining local and relevant work experience is a key component of this program to help you re-skill and transition into ongoing work. We will work alongside you to see which of the two SSI social enterprises will be best suited to facilitate your return-to-work journey.

The Staples Bag is a low-cost supermarket social enterprise that provides people in need with access to affordable and nutritious grocery staples. Jobseekers who participate at The Staples Bag develop skills in a real work environment getting hands-on experience in retail and customer service, sales, merchandising, warehousing and administration. Participants can be involved in store operations, helping customers and assisting with the operation of the mobile pop-up stores across the Sydney metro area.

The Experience Centre is a simulated office learning environment, where participants gain hands-on work experience in marketing, sales and administration and apply these skills toward a start-up social business. Participants will receive guidance from design-thinking specialists and access to business mentors at The Sydney Start Up Hub and engage in product development, research, branding and sales of the product.



Settlement Services International takes an integrated approach to supporting people to prosper. Through collaboration and innovation, our services wrap around individuals and families to capitalise on their strengths, identify their priorities, and meet their current and future requirements.



For enquiries please contact the Transitional Pathways and Placement Service team:

e: tpps@ssi.org.au

www.ssi.org.au/services/employment

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