

Settlement Services International Structure 2020

Executive Officer

Katrina Grech
(Parental Leave)

Group Chief Executive Officer

Violet Roumeliotis

EA to CEO

Lisa Santo-Buchler
Norma Nader

Service Delivery

Revenue and Growth

Shared Services

General Manager
Service Delivery
Community

Kerry Edgcombe
Ashfield

- Multicultural Child and Family Support
- Ability Links
- Employment
- FutureAbility

General Manager
Service Delivery
Settlement

Yamamah Agha
Parramatta

- Humanitarian Settlement Program
- Community Support Program initiative (private sponsorship)
- Asylum Seeker Services (SRSS)
- Settlement Services (SETS)
- Community Hubs

General Manager
Client Services
& Operations

Greg Benson
Ashfield

- Client Management/ Services Coordination
- Strategic Policy
- Research and Policy
- Clinical Practice
- Quality and Compliance
- Risk Management
- Audit
- Policies and Procedures
- Incident Reporting and Investigations

Access Group
Chief Executive
Officer

Gail Ker
Brisbane

Access Group
Chief Operations Officer
Derek Lundberg

- Business Disruption
- Social Services
- Education and Employment Services
- Marketing and Creative Services
- Partnerships and Community Engagement
- Strategic Policy
- SSI and Access Social Enterprises

Executive General
Manager

GM Strategy &
Corporate Development
Peter Zographakis
Ashfield

- Strategy & Business Planning
- Strategic Alliances and Partnerships
- Ignite - Small Business Startups
- Business Development
- Project Governance
- External SSI Training
- R&D
- Board governance and secretariat

General Manager
Public Affairs
& Communications

Shannon Kliendienst
Ashfield

- Corporate Communications
- Event Management
- Marketing
- Brand Management
- Public Relations and Media
- Government and Member Relations
- Community Engagement
- Fundraising and Partnerships

Victorian State
Director

Sonia Vignjevic
Melbourne

- Victorian Strategy, Growth and Partnerships
- Immigration Advice and Application Assistance Scheme
- International Policy Development / Sustainable Goals
- International Strategic Alliances e.g. UNHCR and APRRN

General Manager
Corporate Services

Ram Neupane
Ashfield

- Finance
- Procurement
- In-house Legal
- IT
- Facilities and Administration
- Internal Financial Audit (external)

General Manager
People & Culture*

Various Acting
Ashfield

- Employee Relations
- Compensation and Benefits
- Industrial Relations
- Talent Acquisition
- Organisation Development
- Learning and Development
- Diversity and Inclusion
- PaC Policy and Deployment
- Safety and Wellness