



# Need help accessing and understanding the NDIS?

SSI Local Area Coordination



# We're here for you

Settlement Services International (SSI) is partnered with the National Disability Insurance Agency (NDIA) to deliver Local Area Coordination Services in NSW.

As a Local Area Coordinator (LAC), SSI supports people aged 7 to 64 years to access the National Disability Insurance Scheme (NDIS), as well as other services and supports in the community.

## Areas we cover:

SSI delivers Local Area Coordination services to residents living in Sydney and South West Sydney including these Local Government areas:

### Sydney

- Ashfield
- Canada Bay
- Leichhardt
- Marrickville
- Strathfield
- Sydney

### South West Sydney

- Bankstown
- Camden
- Campbelltown
- Canterbury
- Fairfield
- Liverpool
- Wingecarribee
- Wollondilly



# What we do



To find out if you are eligible for NDIS support, please visit [www.ndis.gov.au/applying-access-ndis/am-i-eligible](http://www.ndis.gov.au/applying-access-ndis/am-i-eligible)





Delivering the NDIS in your community

## Whether or not you are eligible for NDIS support, SSI LACs will assist you to:



Understand, access and navigate the NDIS with confidence



Connect with local support services in your community



Understand how the NDIS works with other Government services including education, health and transport



Find the support you need from your local community

# Contact us

Do you have a question or would like to provide us with feedback?  
Our intake team is here to help

The SSI LAC Intake team is the first point of contact for all new and current participants. Our knowledgeable Intake Officers are available to support participants by answering all enquiries effectively and efficiently, sharing their NDIS knowledge and providing information and support to callers. The team are also here to assist with any feedback about our service.

## You can speak with one of our Intake Officers by:



Calling **1800 960 975**  
between 10am – 4pm, Monday – Friday

**OR**



Email **lac@ssi.org.au** for general enquiries

Email **lacfeedback@ssi.org.au**  
to submit feedback about our service

For more information on SSI's Local Area Coordination services please visit  
**[www.ssi.org.au/services/local-area-coordination](http://www.ssi.org.au/services/local-area-coordination)**



# About SSI

SSI is a community organisation and social business that supports newcomers and other Australians to achieve their full potential. We work with all people who have experienced vulnerability, including refugees, people seeking asylum and culturally and linguistically diverse (CALD) communities, to build capacity and enable them to overcome inequality.

Since 2014, SSI has supported people with disability, their families and carers through a number of community based initiatives such as Ability Links and IgniteAbility® Small Business Start-ups. We bring extensive knowledge in delivering disability services across NSW through our staff and participant expertise and their connections to local communities.

With a predominantly bilingual and cross-cultural workforce, speaking more than 90 different languages, our services are tailored to individuals and families to capitalise on their strengths, identify their priorities and meet their current and future needs.

We work alongside all diverse communities including people from Aboriginal & Torres Strait Islander, Culturally and linguistically diverse and LGBTQIA+ backgrounds.

[ssi.org.au](http://ssi.org.au)



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