



ndis.gov.au

Hard words

This factsheet has some hard words.

The first time we write a hard word

- the word is in **blue**
- we will write what the hard word means.



About this factsheet

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This factsheet is about how to get ready for your first **National Disability Insurance Scheme** plan.



The National Disability Insurance Scheme is called the NDIS.

The NDIS helps people under 65 with a disability get



care

• supports.





When you join the NDIS someone from the **National Disability Insurance Agency** will help you make your first plan.

The National Disability Insurance Agency or NDIA are the people that manage the NDIS.



A person from the NDIA will contact you to have your first **plan conversation**.

A plan conversation means a phone call to talk about your



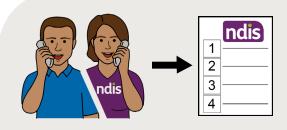
needs



supports

goals.





The things you say to the NDIA will go into your first NDIS plan.

What can I do to get ready for the NDIA phone call?



You can write down information about your life.

You can get help from people you know. For example



• a family member



• a friend



a carer.





What questions will I need to answer?

Your personal details

You will be asked to give your personal details. For example



• your name



• your age



• where you live



• information about your disability.



You must have these things ready for the NDIA phone call.





Your supports

You will be asked about the supports you get now.

For example



• health services



• help at school



• sports and community groups



• help from family



• help from friends.



Your everyday activities

You will be asked about how you do everyday activities. For example, how you



• take care of yourself



• get to your activities.



Your safety

You will be asked if you ever feel unsafe. For example



• at home



- when you go to the shops
- when you are cooking.





Your goals

You will be asked about your goals for the next year. For example to

• be more independent

- learn new things
- work or volunteer
- join community groups



• live somewhere else.



The goals in your first plan are about what you need now.

You can also get help to think about your future goals.



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Who will manage your plan?

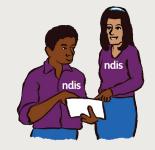
You will be asked who will manage the money in your plan. You can choose



• yourself

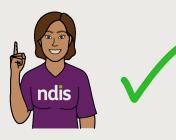


 someone you know, for example a family member



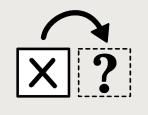
• the NDIA

or



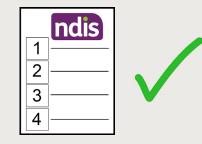
someone the NDIA thinks could do a good job.



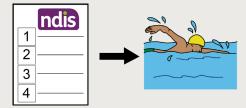


Next steps

After the NDIA gets your information you will be told



• how your plan will be approved



• how to make your plan happen.



You will get help to find the right services and supports. You might get help from

- a Local Area Coordinator
- a Support Coordinator
- an Early Childhood Partner.





More information

Go to our website www.ndis.gov.au



Call 1800 800 110 Monday to Friday 8 am to 11 pm



Telephone Interpreting Service

131 450



TTY users

1800 555 677 then ask for 1800 800 110



Speak and listen users

1800 555 727 then ask for 1800 555 727



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