

# 主要聯絡人

Delivering the NDIS in your community

| 查詢類型   | 跟誰聯絡  | 聯絡方式   |
|--|---|--|
| 我需要幫助來跟NDIS聯絡<br>我需要幫助來實施我的NDIS計劃<br>我有殘疾，但不符合NDIS的條件<br>我要查詢跟NDIS Local Area Coordination 項目有關的事項或提出相關的投訴 | SSI Local Area Coordination Program (SWS/ SYD Districts)<br>SSI地方區域協調項目 | 1800 960 975<br><a href="mailto:LAC@ssi.org.au">LAC@ssi.org.au</a><br><a href="http://ssi.org.au">ssi.org.au</a><br>社區中其他LAC協作單位的聯絡方式：<br><a href="http://www.ndis.gov.au/understanding/ndis-each-state/new-south-wales">www.ndis.gov.au/understanding/ndis-each-state/new-south-wales</a>   |
| 我要為0-6歲兒童查詢NDIS事項  | Early Childhood Early Intervention (ECEI Partners)<br>童年早期干預            | 全部辦公地點清單：<br><a href="http://www.ndis.gov.au/contact/locations">www.ndis.gov.au/contact/locations</a><br>EACH (西南悉尼):<br>1300 00 3224<br><a href="http://www.each.com.au">www.each.com.au</a><br>Lifestart (悉尼):<br>1800 953 390<br><a href="http://www.lifestart.org.au">www.lifestart.org.au</a><br>社區中其他ECEI Partners的聯絡方式：<br><a href="http://www.ndis.gov.au/understanding/ndis-each-state/new-south-wales">www.ndis.gov.au/understanding/ndis-each-state/new-south-wales</a> |
| 我要查詢跟NDIS有關的事項或提出相關的投訴   | National Disability Insurance Agency<br>全國殘疾保險機構                        | 1800 800 110<br><a href="mailto:enquiries@ndis.gov.au">enquiries@ndis.gov.au</a><br><a href="http://www.ndis.gov.au">www.ndis.gov.au</a>   |
| 我需要口譯員   | TIS National  | 131 450<br><a href="http://www.tisnational.gov.au">www.tisnational.gov.au</a>  |
| 我是聾人、重聽或有語言障礙  | National Relay Service<br>全國中繼服務  | 1300 555 727 · 說說聽聽<br>133 677 · TTY<br>0423 677 767 · SMS 中繼<br><a href="http://internet-relay.nrscall.gov.au">internet-relay.nrscall.gov.au</a>  |
| 我對殘疾支援提供者不滿意   | NDIS Quality & Safeguards Commission<br>NDIS品質與保障委員會                    | 1800 035 544<br><a href="mailto:contactcentre@ndiscommission.gov.au">contactcentre@ndiscommission.gov.au</a><br><a href="http://www.ndiscommission.gov.au">www.ndiscommission.gov.au</a>   |
| 我對某個澳大利亞政府部門不滿意  | Commonwealth Ombudsman<br>聯邦監察專員  | 1300 362 072<br><a href="mailto:ombudsman@ombudsman.gov.au">ombudsman@ombudsman.gov.au</a><br><a href="http://www.ombudsman.gov.au">www.ombudsman.gov.au</a>   |
| 我對我購買的產品或服務不滿意   | NSW Fair Trading<br>新州公平貿易委員會   | 13 32 20<br><a href="http://www.fairtrading.nsw.gov.au">www.fairtrading.nsw.gov.au</a>   |