

# Volunteer Opportunity

| Position title: | Community<br>Kitchen –<br>Kitchen Team<br>Leader | Commitment requested: | Community Kitchen is held every 2 <sup>nd</sup> Wednesday.<br>This position requires a regular commitment to<br>leading the kitchen operations from 9.00am to end<br>of pack-up (usually between 3.30pm and 4.00pm) |
|-----------------|--|-----------------------|---|
| Report to:      | Community<br>Engagement<br>Practitioner          | Location:             | Auburn Centre for Community<br>44A Macquarie Road, Auburn NSW 2144  |

# About Settlement Services International (SSI)

Settlement Services International is a community-based, not-for-profit humanitarian organisation providing a range of services in the areas of refugee and migrant settlement, accommodation, asylum seeker assistance, multicultural foster care, disability support, employment services and youth support in NSW.

Our vision is to achieve a society that values the diversity of its people and actively provides support to ensure meaningful social and economic participation and to assist individuals and families reach their potential.

#### At SSI, we value:

| Social justice | <ul> <li>Equity and access for all</li> </ul>           |
|----------------|---|
| Diversity      | - Respecting diversity and being non-discriminatory     |
| Compassion     | - Caring, empathy and respect for the dignity of others |
| Respect        | <ul> <li>Co-operation and mutual respect</li> </ul>     |
|                |   |

#### In delivering our services, we value:

| Quality    | - Dynamic, flexible and responsive service                    |
|------------|---|
| Ethics     | <ul> <li>Professional practices and accountability</li> </ul> |
| Innovation | <ul> <li>Commitment to partnerships and excellence</li> </ul> |

### **Purpose:**

The SSI Community Kitchen offers a space for guests to share a meal and experience multicultural Australia. It's a place for guests to have fun meeting new people, practise their English, and participate in music and sporting activities. The Community Kitchen provides a place for guests to interact with the broader Australian community and access specialist service providers, information and skills development.

The Kitchen Team Leader will lead a team of volunteers, in collaboration with the guest chef, to ensure that the guests are provided with an excellent dining experience.

## Specific duties and responsibilities:

- Manage a team of volunteers working in the kitchen and serving lunch in alignment with safe food standards; this team could include a combination of community and corporate volunteers, clients and SSI staff
- Coordinate the set-up and pack-down of the commercial kitchen in collaboration with the chef and in accordance with Auburn Centre for Community (AC4C) procedures
- Manage and monitor stock supplies in accordance with safe food practices
- Facilitate volunteer and guest introductions while cooking •
- Actively support SSI's vision and values •
- Work in accordance with SSI policies and procedures •
- Follow all reasonable directions provided by the Community Engagement Practitioner and the guest DPAC.FM.01.2 Position Description V1 May 2014 Page 1 of 2



**Volunteer Opportunity** 

chef

| Position R        | osition Requirements:   |  |  |  |  |  |
|-------------------|---|--|--|--|--|--|
| Background checks | Working with Children Check $\boxtimes$ Police Check $\boxtimes$ Reference Check $\boxtimes$ ( <i>N.B. The police check will be paid for by SSI</i> )   |  |  |  |  |  |
| Essential         | <ul> <li>Previous experience working in a safe food environment</li> <li>Personable, friendly and outgoing in nature</li> <li>Excellent communication skills</li> <li>Strong leadership skills/supervisory experience</li> <li>Confident engaging with people from diverse backgrounds</li> <li>Ability to work in a fast-paced environment both independently and as part of a team</li> </ul> |  |  |  |  |  |
| Desirable         | <ul> <li>Previous experience working with people from culturally and linguistically diverse<br/>(CALD) backgrounds</li> <li>Proficiency in a relevant community language would be advantageous: Arabic, Dari,<br/>Farsi, Tamil or Rohingya</li> </ul>   |  |  |  |  |  |

## **Benefits:**

**Reimbursement:** Volunteers will have access to reimbursement for all preapproved expenses including reasonable travel expenses. Volunteers using their own vehicle will need to provide SSI with photocopies of their driver's licence, comprehensive car insurance and current car registration.

**Training**: Volunteers will be provided with access to SSI's flexible, extensive and innovative training program.

Being a member of the SSI Community: Volunteers will be kept up-to-date with all of SSI's important news, events and opportunities.

| Authorisation:              |       |  |  |  |
|-----------------------------|-------|--|--|--|
| Volunteer name              |       |  |  |  |
| Volunteer signature         | _Date |  |  |  |
| Volunteer program signature | _Date |  |  |  |